

Whitehall Borough Police Department

100 Borough Park Drive
Pittsburgh, Pennsylvania 15236-2013
412-884-1100 FAX: 412-884-4401

Keith P. Henderson, Chief of Police
Jason C. Gagorik, Deputy Chief of Police



March 16, 2020

Effective immediately, the Whitehall Borough Police Department will modify its call response plan to limit our exposure to COVID-19:

1. **Emergency calls:** Police officers will continue to respond to calls where a person's personal safety or property are immediately endangered.
2. **Non-Emergent Calls:** Police officers may handle calls not in progress by telephone. These calls include but are not limited to fraud, property damage, informational requests, and other general complaints of suspicious activities. The Dispatcher will collect pertinent information when you call. An on-duty police officer will return your call in a timely manner to see if the request for police assistance or information can be handled by phone.
3. **Walk-ins to the police department are discouraged:** We suggest you first call the police department at 412-884-1100 to see if your needs can be met over the phone. If you are asked to come to the police department to provide additional information, you will be interviewed from behind the glass that separates the police office from the lobby. Only under extreme circumstances will an officer enter the lobby or invite you into the police office to speak with you.
4. **Requests for copies of police reports:** All requests for copies of police reports should be made by phone or via U.S. Mail. Your report copy will be mailed upon receipt of the mandated fee.
5. **Traffic Warning Notices Issued by Police:** Please remain in your vehicle when you arrive at the police department to show proof that the violation was corrected. Call 412-884-1100 to request for an officer meet you in the parking lot. Remain in your vehicle until the officer arrives in the parking lot.
6. **Fingerprinting Services:** We are suspending fingerprinting services due to the close personal contact required for rolling your fingerprints. Those in need of fingerprinting services are directed to contact Pennsylvania's contracted - IdentoGo - to schedule an appointment. Visit www.IdentoGO.com/locations for more information. IdentoGo uses the "Live Scan" process, which requires less personal contact than the traditional method of rolling fingerprints on a sheet of paper.
7. **Community Programs:** All tours of police department and other police community programs are cancelled until further notice. Events will be rescheduled at a later date.

Our modified call response plan will be reviewed each week to see if additional changes are need. If you have additional questions, please call 412-884-1100 to speak with a member of the police department.

Sincerely,

A handwritten signature in blue ink, appearing to read "K. Henderson", is written over a blue horizontal line.

Keith P. Henderson
Chief of Police